

CG FIREARMS

Refund & Shipping Policy

Returns

Our refund policy is 15 Days. Unfortunately, we can't offer you a refund or exchange after this period. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging. Several types of goods are exempt from being returned. Perishable goods such as food, flowers, newspapers, or magazines cannot be returned. We also do not accept products that are intimate or sanitary goods, hazardous materials, or flammable liquids or gases.

To complete your return, we require a receipt or proof of purchase. Please do not send your purchase back to the manufacturer.

Refunds

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Exchanges

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at chris@cgfirearms.co.uk and send your item to: 6 Bury Wick Harpenden Hertfordshire United Kingdom AL5 2AE.

Shipping

Our products are shipped within 4-7 Days using the following carriers: Circle Shipping. To return your product, you should mail your product to: 6 Bury Wick, Harpenden Hertfordshire United Kingdom AL5 2AE. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. Depending on where you live, the time it may take for your exchanged product to reach you, may vary. If you are shipping an item over £50, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.